

W 03476
W-02690A-06-0425 ORIGINAL



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 53423

Date: 7/5/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Patricia

Wilkins

Account Name:

Patricia Wilkins

Home: (000) 000-0000

Street:

[REDACTED]

Work:

[REDACTED]

City:

[REDACTED]

CBR:

State:

[REDACTED]

is:

Utility Company. Aubrey ** Water Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

7/5/06 Docket No. W-02690A-06-0425

Per Ms. Wilkins, she received a proposed rate increase notice from Aubrey Water Company. It stated to call the Arizona Corporation Commission to file her opinion. The water service is fine. The water is not drinkable, I have got all new water fixtures in throughout my house all formed with calcium deposits 3 weeks after I had installed them. As far as the up keeps, they have not cleaned any of the tanks not have they done anything to upgrade the wells.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

7/5/06 Docket No. W-02690A-06-0425

I advised Ms. Wilkins that her comments regarding the Aubrey Water Company rate case will be placed on file with the Docket control center of the Arizona corporation Commission to be made part of the record. I told her that I appreciated her comments and the interest taken on the proposed rate increase. She thanked me for taking time and returning her call. Close

7/11/06 I spoke with Ms. Wilkins and advised her that I forgot to provide her with ADEQ telephone number to the Water Quality Division (877) 602-3675. She was not aware of such department. She was going to give them a call about the quality of the water. She appreciated the call back and providing her with the information. Close.

End of Comments

Arizona Corporation Commission
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Date Completed: 7/5/2006

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